

Everything you need to get going

Your trial is fully unlocked. Run real checks, screening, forms and integrations, with no card required. This pack is everything you need to get started, in one place.

TRANCHE 2**Onboarding under Tranche 2?**

IdentityCheck is built for it: verify companies, trusts and SMSFs and the beneficial owners behind them, with the compliance questionnaire and risk assessment included, not just the individual in front of you. Turn it on under [Settings](#) → [Tranche 2](#).

TWO WAYS TO GET SET UP**Set it up yourself for free, or have us build it with you**

Follow this pack at your own pace at no cost. Or skip the trial-and-error: in a **Guided Setup** we design your workflow with you and get you live and correctly configured, with a set block of hands-on hours. Most practices are new to AML, so having us do it with you is where the time is saved.

- A **workflow design session**: we map your onboarding and compliance flow and capture your practice's requirements.
- We **configure it with you**: integration and field mapping (Karbon, XPM, HubSpot or FYI), your branded emails and forms, AML screening and risk assessment.
- A **guided live test**, end to end, so you see a real check write back before you go live.
- A **recorded session and one-page summary** for your team.

Self-guided

Follow this pack yourself, at your own pace.

Free**Guided Setup**

4 hours of hands-on setup with our team.

US\$1,000

+ GST

[Book →](#)**Guided Plus**

8 hours, for multi-entity or busier practices.

US\$1,800

+ GST

[Book →](#)**Guided Pro**

16 hours, full end-to-end build and rollout.

US\$3,300

+ GST

[Book →](#)

Each package is a fixed block of hours covering workflow design, configuration and implementation. We scope exactly what is included up front, so there are no surprises. Work beyond the hours is agreed and quoted before we start.

IdentityCheck provides operational setup and implementation support only. We do not provide legal or compliance advice. Your AML/CTF program and obligations remain your responsibility.

1 Run your first check · three steps, about 3 minutes**1 Send a check**

The fastest way is a Direct Verification: identity.stackgo.io/direct-verification

2 Complete it on yourself

Use any government-issued photo ID, a driver licence or passport, and see how simple and seamless the process is.

3 See the result

As the account owner you'll be notified with a link to the completed session. You can also review every check in your [dashboard](#).

2 Settings worth turning on

ESSENTIAL

- **Brand your emails**

Checks come from you, not us. Lifts completion.

[Set up →](#)

- **Reminders**

Chase non-responders automatically. [Set cadence →](#)

- **Connect your software**

HubSpot, XPM, Xero, Karbon, Pipedrive, FYI Docs & more. [Connect →](#)

- **Enable Tranche 2**

Verify entities and the beneficial owners behind them. Includes AML screening: PEP, sanctions (70+ watchlists) & adverse media (15,000+ sources).

[Enable →](#)

Tip. The single fastest way to feel the value is to [send one real check to yourself](#) end to end. You'll see the client experience, the result, and the record it leaves, in under three minutes.

ADVANCED

- **Notifications**

Choose who gets notified the moment a check completes. [Configure →](#)

- **Invite your team**

Add unlimited users so colleagues can run checks too. [Add users →](#)

- **More check types**

Police, right-to-work, visa checks and more available on request. [Ask us →](#)

- **Onboarding forms**

Collect client details and auto-update XPM and your systems. Build your own or request a quote. [Set up →](#)

- **Secure your account**

Turn on two-factor authentication. [Enable 2FA →](#)

3 Explore & get help

→ [Clickable product demos](#)

→ [Short demo video](#)

→ [How to complete a check](#)

→ [Optimise completion rates](#)

→ [FAQs](#)

Want me to walk you through it?

Grab 15 minutes and we'll set up your first checks together.

[Book 15 minutes](#)

I'll check in in a few days to see how you're going. **Matt**, Founder & CEO

Know someone who could use IdentityCheck? Earn \$250 account credit for every successful referral. [Refer a friend →](#)